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FACILITIES MANAGEMENT

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Dear Facilities Management Team,

Over the last 6 weeks, cleaning priorities have shifted to address the new reality that we work and live in. Custodians now focus on sanitizing the many surfaces in a day that someone may interact with—often multiple times a day, such as with the FM time clock. They have industriously cleaned and sanitized all public and high touch areas in every building on campus. Let's applaud their service to the CSU community. The custodians are the front line to campus health, helping to keep us all healthy and safe.

In times like these, requests for their services rise to an even higher priority. Often laboring behind the scenes, they ensure buildings are clean and well-stocked with toilet paper and hand towels. They leave thoughtful signs of their presence—for example, moving the trash and compost bins closer to the bathroom door, so people can more easily throw away the paper towel they used to open the door. Based on current use and occupancy, the custodial team also organized a list of priority buildings. They identified which restrooms needed to stay open and which could be temporarily closed with so fewer people learning and working on campus. After giving these spaces a systematic cleaning, they were marked as 'closed for use' and are ready to go when CSU returns to in-person operations. Additionally, new projects arose that would not normally be a need. For instance, to ensure safe drinking water the plumbing system in the Engineering building was flushed with the aid of our custodians.

Our custodial teams recently transitioned to an alternate work schedule that rotates teams weekly. There has been substantial collaboration between our a.m. and p.m. teams, and the supervisors are training each other on certain shift duties that they may not have had to experience before. They have even gone above and beyond by making training videos for their peers! During the remote or 'off week' part of their schedules, custodians are given the opportunity to pursue professional development through online training courses provided by Hillyard, one of our product vendors. These trainings offer industry-leading education about chemical handling, best cleaning and sanitization practices, and proven safety protocol. Jyenna Baeza, James Galindo, and Matt Dillingham deserve a special shout-out for their creative problem solving in making training resources available for people who do not have computer access at home.

Sincerely,



Tom Satterly, P.E.
Associate Vice President for Facilities Management

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