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FACILITIES MANAGEMENT

AT COLORADO STATE UNIVERSITY

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Greetings FM Team,

We are within a month of going live with our new Integrated Work Management System (IWMS). The new IWMS is called AiM and the go-live date is July 1, 2020. AiM is a software tool that will help our team be more efficient, including managing facility information for our campus and creating a healthier workplace. AiM has a modern interface and it is a web-based application. There are better reporting features, interfaces to communicate to other systems, and mobile apps. Implementing AiM will eliminate some redundant processes, help save time for technicians in the field, and eliminate much of the paper we handle daily—resulting in safer and healthier processes for our team.

A lot of work has gone into getting AiM ready to go-live:

- Space has been entered into the live system, which is the basis for everything else.
- Asset Groups have been developed. These are templates that make adding assets into AiM easier. Many assets (equipment, pumps, generators, etc.) are entered and the number continues to grow.
- Customer Services personnel are entering lock IDs, a manual process that is keeping them busy. Once complete, keys checked out to customers and technicians can be loaded.
- Stock and non-stock parts are being loaded.
- Interfaces to and from Quali have been developed. These will reduce redundant work such as entering purchase orders in two separate places as the Logistics team must currently do.



Have questions? Email:
Fac_IWMS_FAQ@colostate.edu

Use the QR code below to
access the IWMS web at
<https://www.fm.colostate.edu/iwms>



I am sure many of you are anxiously wondering about training. Well, wonder no more! Introductory videos and documentation are available on this [webpage](#). The videos address accounts, funding methods, work orders, and configuring the work desk. It is a good place to start, especially if you have not seen AiM at all. More training videos are planned. To access the AiM Test systems, please send your eName, shop, and work cell number to the FM Computer Services helpdesk mailbox at Fac_Shared_Help_Desk@mail.colostate.edu to activate your account. Computer Services is setting up go-live support in several locations with the goal to provide better support while maintaining social distancing policies.

With the go-live date fast approaching, our IWMS communications team is frequently updating the website (<https://www.fm.colostate.edu/iwms>). If you have questions, please ask at fac_iwms_faq@mail.colostate.edu, and watch for more information in future FM Daily communications.

Thank you,

Tom Satterly, P.E.
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