

FACILITIES MANAGEMENT

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Greetings FM Team,

Changes are occurring in Computer Services and you may not have heard, so let me get you up to speed. First off, Eva Burch is retiring at the end of June. She joined FM Computer Services in 2008 as a PC Technician. In 2015 she was promoted to IT Professional I. During this span of 12 years, she supported FM with the original implementation of FAMIS and the 2014 upgrade; has been integral to the launch of AiM; assisted staff with software issues; and was a founding member of FM's Employee Recognition Committee. With retirement, Eva says she's looking forward to spending time with her grandkids, gardening, and relaxing. She hopes to travel with her husband to all the national parks, as well as heading to college football games in different states (when that's allowed again). With her extra time, she plans on volunteering: helping out in elementary classrooms, at the Weld County foodbank, and at Poudre Valley Hospital cuddling babies in the neonatal intensive care unit. Join me in wishing her a well-deserved and happy retirement!

With Eva leaving, FM Computer Services recently hired Nestor Flores, joining FM at the beginning of June. In the role of IT technician, he'll be doing similar work to Adam Anderson and Shelby White, mostly related to computer support: hardware, software, printer, network errors, phones, new devices assignment, replacement, and apps. Nestor has more than 24 years in the IT field, experience that includes large environment networks. Originally from Venezuela, he worked for their main Telecom company in different positions, all related to the technology world: local area networks, wide area network connections, user support, and smart conference rooms, to name a few. He came to the U.S. in 2018, working with a small remodeling company in Fort Collins, doing support and installing IT services. Nestor said, "It is an honor to be part of CSU. In my short time here, I've noticed the team looks like a well-oiled machine, where everybody knows their work, doing their best, creating new ideas, solving problems, maintaining our campus." Nestor will be providing on campus IT support five days a week for FM.

We asked him to share some details about himself: Spanish is his mother tongue. He asks everyone to not hesitate to ask him to repeat himself if it is ever difficult to understand his accent. Also, he is very competitive and says, "If at some point I can't solve a problem, I'll ask for time. Then I will search deep, looking for an explanation that can convince both that the problem doesn't have a solution or a way to solve it." Nestor has two daughters, 22 and 16; likes to dance salsa or any kind of Latin music; and especially loves playing baseball. Please welcome Nestor to FM.



Best,

Tom Satterly, P.E.
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