

## Dear FM Team,

The Logistics & Warehouse group have been heavily involved with the ongoing process of the AiM roll out. They appreciate everyone's patience as they learn the new system. While they meet the challenge of implementing and engaging with this new software, they are also saying goodbye to two incredible team members at the end of August. We would like to celebrate Mary Hile and Irene Anguiano for their years dedicated to FM and CSU, and to congratulate them on their upcoming retirements!

Mary Hile has been with CSU for over 20 years, starting in Civil Engineering in 2000, then moving to CVMBS for 8 years, and closing her career with FM for the last 12 years. In FM, many of us came to know Mary for her excellent customer service. Her work included creating purchase orders for the Trades crews and processing the invoices for payment, as well as ordering supplies for the department. Regarding her time with FM, she told us, she "enjoyed the people, and working with and for all of them in the department." Mary doesn't have specific plans for retirement; according to her, the key is to "just take one day at a time" with relaxing as the primary theme: cooking, listening to music, playing the piano, and hanging out with her family.

Irene Anguiano has served within the FM Operations section for 14 years. She started in custodial in 2006, then soon moved over to her work with Logistics in 2007. She inventories and delivers the FM custodial supplies for all of campus. Of her work she said, she "loved and enjoyed doing it because I got to meet so many good folks!" When Irene retires she told us she would like to travel around the world—specifically to the Holy land and the Vatican when COVID becomes less of a concern and travel is safe again. She is also very excited because she and her family are building a new retirement home on 42 acres east of Wellington, and she is looking forward to spending more time with her grandchildren.

Logistics manager Gwen Cooper said of Mary and Irene, "They are awesome team members and I will be sad to lose them, but so happy for them on a well-deserved retirement. They are both the hardest working employees in show business!" Their colleague

Jim Lawton shared praise as well, saying Mary's "attention to detail is astounding. Whenever I had a question regarding vouchering on her Purchase Orders she was extremely helpful and always took the time to make sure everything was right." He expressed appreciation for Irene's "dedication to Warehouse/Logistics and Custodial is truly amazing—making sure they got everything they ordered and put exactly where they wanted. Her strength and ability will be sorely missed." And teammate Gray Hollingsworth recounted this story, "Shortly after starting at CSU, I helped Irene with the custodial deliveries in the morning before returning to my position later in the day. She was an extremely patient and helpful mentor. I would not have the knowledge of campus or have been introduced to as many FM employees without her. More impressive is that she has had a positive attitude every day that I have worked with her. I wish her all the best in retirement." Over the next month, please congratulate Mary and Irene on their upcoming retirements. We thank them for their many years supporting FM. Well done to you both!

Sincerely,



Tom Satterly, P.E. Associate Vice President for Facilities Management



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