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Greetings FM Team,

If you have not heard the news, please congratulate **Jennifer Williams** who has recently accepted the role of Integrated Solid Waste (ISW) Manager and **Anita Dunkelman** who has accepted the position of Building Services Group (BSG) Manager within the FM Operations section.



Jennifer has worked at CSU FM for five years, starting as a Custodian I, followed by being promoted to lead and then supervisor within three years. She's worked in varied industries in her past, including construction and corrections, and she applied for the ISW manager position because she felt ready to seek a new challenge with more responsibility. She said, "I believe there is no way I could replace Sheela, but my hope is to help modernize what she built over the last few decades. In addition, I look forward to embracing any new developments and innovations that will assist CSU in its commitment to sustainability." A little more about her: She's a voluminous reader. Her favorite subjects are history and economics.



In March 2021, **Anita** joined Building Services as the Custodial Services Manager for the PM shift. Anita came to FM from AT&T with 20 years of operations experience and customer expertise. On June 1, 2022, Anita started her new role as the Building Services Group Manager. She now oversees two major operating groups – Custodial Services and Integrated Solid Waste Management. She shared, "When I started in FM, BSG – Custodial, I could see a culture change trying to begin. I fed into that culture change and saw a change not only in my PM custodial staff but in BSG. I want to continue a positive environment, allowing others to feel heard and seen." Her vision for BSG is to promote teamwork and to lead with the Principles of Community, as well as encouraging growth, cross training to support campus, and supporting internal promotions.

On a closing note, I am excited to see two of our current team members were competitively selected for FM leadership positions – what a great reflection of how FM recruits, trains, and prepares our team for promotion opportunities! And when we promote our own team members, their previous positions then become opportunities for others on our team.

Sincerely,



Tom Satterly, P.E.
Associate Vice President for Facilities Management

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