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Good Morning Facilities Management Team,

Quite simply, **Thank you!** I am extremely proud of our team's efforts over this long and unprecedented year, and humbled to be a member of FM. Each of you have much to be proud of, individual and collective accomplishments to be celebrated, and the knowledge of your valuable contributions to this institution of higher learning. I am privileged to witness daily the many ways we take care of each other and our clients, and the courage you display in addressing important issues. I think the CSU community gained a greater appreciation for FM's contributions as we continued to operate and maintain the CSU campuses, both in person and remotely, as conditions allowed; you can surely say you are *'Proud to Run This'* campus. Whether performing snow removal in the early (3 a.m.!) dark hours before the campus awakens or ensuring a teammate understands their leave options when impacted by COVID-19, the leadership among this team is second to none!

This year, we continued to deliver the important services CSU has come to expect of FM while providing added value during the pandemic. We prepared classrooms through space analysis, code review, and relocating and marking furniture to ensure social distancing; provided hand sanitizer and disinfecting wipe stations at classrooms; installed COVID-related signs; increased cleaning and disinfection of classrooms and offices; and modified building ventilation to ensure healthy environments for teaching and research. Our teams also led the project management of both the campus COVID testing sites and wastewater sampling for early detection of the virus. We gained a deeper appreciation for technology, developed technical solutions and purchased computers, mics, and cameras to support our team members, and swiftly implemented e-signatures to create a healthier approach for completing accounting and construction contract documents. We made environmental climate improvements with projects like Moby GeoExchange and Solar Electricity. Our AiM Champions led the implementation of the new Integrated Work Management System. Central Receiving recently joined FM, growing our team of dedicated professionals. With so many accomplishments, your inspiring performance reminds me of the Navy Seabee slogan, *'The difficult we do immediately, the impossible takes a little longer.'*

I expect the Spring 2021 semester will be similar to this past Fall, including some form of on-campus instruction, a busy research enterprise working furiously to improve therapeutics and vaccinations, and our team safely operating the campus infrastructure. We will contribute both in-person and remotely. Virtual meetings will become more routine as we adhere to social distancing protocols, and continue to develop creative approaches to communicate and collaborate. As we always have, the FM team will rise to the occasion.

With Respect and Pride, **Thank you All!**



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