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Greetings FM Team,

I have an update on the iPod Touch Pilot Program, which we launched late Spring 2021. The objective of the pilot program was to ensure all FM employees have daily access to CSU email during work hours. Ten FM employees from Custodial Services enrolled in the pilot program and received an iPod Touch with associated training in May and June 2021.

Participants took brief surveys at the beginning and end of the pilot program, which provided helpful feedback on the program, including the usability of the device and where CSU Wi-Fi access could be bolstered. While two current users have decided to continue with the program after the end of the pilot, we are happy to announce the FM iPod Touch program currently has 12 devices available for interested employees. JEDI Team, Computer Services, and Custodial Services are collaborating to offer current and incoming custodial staff, who have not been issued individual work computers or phones, the opportunity to use an iPod Touch for work email and other work functions. Interested employees can let their supervisors know or can speak with Matt Dillingham or Anita Dunkelman.

The iPod Touch relies on proximity to Wi-Fi access, so it is less reliable in connecting from campus parking lots compared to being at a building that has a strong Wi-Fi connection. Computer Services is available to help with any questions or issues that arise for users. The overall goal is to continue to improve employee access to technology.

Another aspect of ensuring technology access is the addition of shared computers to FM break rooms and Wi-Fi enhancements. Shared computers were added to break rooms in Biology, Physiology, and Foothills Building 1366 in late 2021/early 2022. Shared computers are currently being added to the following FM break rooms with expected completion for end of April 2022:

- BSB
- Canvas Stadium
- Moby
- Bus Barn
- GSB
- Weber

In the last year, Computer Services worked with Operations and Telecom to install or improve Wi-Fi access points in 45 locations on main, south, and foothills campuses to bolster usability for FM trades and custodial employees. They are continuing to monitor where enhancements can be made to Wi-Fi and encourage FM staff to notify their supervisor and Computer Services of additional work areas where Wi-Fi access is needed. Please note the scope of this project is to improve Wi-Fi access in our buildings and work areas, not in open space areas of campus such as parking lots.

If you have any questions or interest, please reach out to the JEDI Team or Computer Services.

Thanks,



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